



PRIVACY POLICY

Hume Eagles Rugby League Club Inc. (“Hume Eagles Rugby League Club”, “the club”, “we”, “our”, “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website www.humerlc.com and all other mobile sites, applications and social media platforms where this Privacy Policy appears or is linked. The terms “services” and “products” may be used interchangeably throughout this Privacy Policy; these terms refer to club registrations, merchandise sales, member accounts, club events (fundraising/ occasional events) and information provision.

1. Information We Collect

We may collect and process the following types of personal information about you:

- **Personal Identification Information:** Name, address, email address, phone number, and other contact details.
- **Financial Information:** Billing address, payment card details, and bank account information for processing payments.
- **Technical Information:** IP address, browser type, operating system, and browsing behaviour collected through cookies and similar technologies.
- **Usage Information:** Details of your use of our website and services, including the pages you visit and the resources you access.
- **Communication Information:** Records of your correspondence with us, including email, phone, and other forms of communication.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Service Delivery:** To operate and maintain our rugby league club and its associated player registrations, merchandise sales, member accounts, club events and information provision.
- **Customer Support:** To respond to your enquiries and provide member/customer support.
- **Billing and Payments:** To process transactions related to club registrations merchandise sales, fundraising and other occasional event tickets/fees.
- **Marketing and Communication:** To send you promotional materials, newsletters, and other communications related to our club, subject to your preferences.
- **Improvement of Services:** To understand how our services are used and to improve our offerings.
- **Legal Compliance:** To comply with legal obligations and to protect our rights and interests.



3. How We Share Your Information

We may share your personal information with:

- **Service Providers:** Third-party vendors who provide services such as payment processing, data analysis, email delivery, and customer support.
- **Business Partners:** Companies with whom we collaborate to offer products or services.
- **Legal and Regulatory Authorities:** When required by law or to protect our legal rights and interests.
- **Others:** With your consent or at your direction.

4. Data Security

Our club is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, disclosure, alteration, or destruction. Despite our efforts, no security measures are completely secure, and we cannot guarantee absolute security of your information.

5. Your Rights

You have the following rights regarding your personal information:

- **Access and Correction:** You can request access to and correction of your personal information.
- **Data Portability:** You have the right to receive your personal information in a structured, commonly used, and machine-readable format.
- **Deletion:** You can request the deletion of your personal information, subject to certain legal exceptions.
- **Objection and Restriction:** You can object to or request the restriction of processing your personal information under certain circumstances.
- **Withdraw Consent:** Where processing is based on your consent, you can withdraw consent at any time.

To exercise these rights, please contact us using the contact details provided below.



6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to collect information about your interactions with our website. You can control the use of cookies through your browser settings.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We encourage you to review our Privacy Policy on our website regularly. Your continued use of our website and services after any changes indicates your acceptance of the updated Privacy Policy.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Hume Eagles Rugby League Club Inc.

Email: info@humerlc.com or president@humerlc.com

Phone: 0421 167 722

9. Complaints

If you are not satisfied with our response to your privacy-related query or complaint, you may contact the relevant data protection authority. By using our website and services, you acknowledge that you have read and understood this Privacy Policy and agree to our collection, use, and disclosure of your personal information as described herein.